|  |  |  |  |
| --- | --- | --- | --- |
| **Story #1** | Sign up | **Priority** | Critical |
| **Effort** | 5 |
| As a | customer | | |
| I want | Sign up | | |
| So that | I can use the functionality | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** the customer is on Sign Up page  **AND** not registered  **When** customer fill out the details  **AND** click on sign up button  **Then** customer is registered  **AND** redirect to Main Page  Criterion ii:  **Given** the customer is on Sign Up page  **AND** not registered  **When** customer leave some details blank  **AND** click on sign up button  **Then** customer is prompted to re-fill the blank space | | |

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| **Story #2** | Log in | **Priority** | Critical |
| **Effort** | 5 |
| As a | customer | | |
| I want | To login | | |
| So that | I can make bookings | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** the customer is on the login page  **AND** the customer is registered  **When** : the customer fills out the correct details  **AND** the login button is clicked on  **Then** the customer is redirected to the tours page  **AND** displays a list of existing bookings  Criterion ii:  **Given** the customer is on the login page  **AND** the customer is registered  **When** : the customer fills out the incorrect details  **AND** the login button is clicked on  **Then** system display error message “Username or password is invalid”  **AND** customer can try again | | |

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| **Story #3** | View profile | **Priority** | Medium |
| **Effort** | 8 |
| As a | customer | | |
| I want | To view profile | | |
| So that | I can see my personal information | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** customer is on the View Profile page  **Then** display list of customer’s details  Criterion ii:  **Given** customer is on the View Profile page  **AND** customer is not logged in  **Then** system will redirect customer to login page | | |

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| **Story #4** | Edit profile | **Priority** | Medium |
| **Effort** | 5 |
| As a | customer | | |
| I want | To edit my profile | | |
| So that | I can make sure my information is up-to-date | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** the customer is on Edit Profile page  **When** the customer selects the update function  **Then** the customer will be able to edit their details  Criterion ii:  **Given** the customer is on Edit Profile page  **When** the user leaves any field empty  **Then** the system displays error message  Criterion iii:  **Given** the customer is on Edit Profile page  **AND** the customer is not logged in  **Then** redirect customer to login page | | |

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| **Story #5** |  | **Priority** | Critical |
| **Effort** | 8 |
| As a | customer | | |
| I want | make bookings | | |
| So that | so that, I can receive a service | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** the customer is registered  **AND** the customer is on the tours page  **When** the customer click on the booking that is available  **Then** they can receive a service  Criterion ii:  **Given** the customer is registered  **AND** the customer is on the tours page  **When** the customer click on the booking that is available  **Then** system will display “booking unavailable”  **AND** user can try again | | |

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| **Story #6** |  | **Priority** | High |
| **Effort** | 3 |
| As a | customer | | |
| I want | delete bookings | | |
| So that | so that, I can cancel a booking | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** the customer is registered  **AND** the customer is on the tours page  **AND** the customer right click on the booking that they have previously made  **AND** booking is due in more than 24 hours  **Then** I will be prompted to confirm this decision via two buttons ‘confirm’ or ‘cancel’  Criterion ii:  **Given** that all of Criterion i is successful  **When** I click on the ‘confirm’ button  **Then** the user is deleted from the datastore  Criterion iii:  **Given** the customer is registered  **AND** the customer is on the tours page  **When** the customer click on the booking that is due in less than 24 hours  **Then** system will display “Please note that canceling book may result in a cancelation fee” | | |

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| **Story #7** |  | **Priority** | low |
| **Effort** | 8 |
| As a | As a, customer | | |
| I want | View my booking history | | |
| So that | I can check past appointments (and choose the same service again) | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** the customer is registered  **AND** the customer is logged in  **When** the customer is on the past bookings page  **AND** the previous booking data has been stored in the database  **Then** then the customer can retrieve their previous booking data  Criterion ii:  **Given** that all of Criterion i is successful  **When** the customer can click on the “choose service again” icon  **Then** the system will create a new booking with data from the previous service the customer has made  Criterion iii:  **Given** that all of Criterion ii is successful  **When** the customer can click on the “choose service again” icon  **AND** there is an error connecting to the database to retrieve data  **Then** the previous service is not chosen  **AND** an error message displays ‘the datastore is not connected’  Criterion iv:  **Given** that all of Criterion ii is successful  **When** the customer can click on the “choose service again” icon  **AND** the worker that they have chosen last time is unavailable  **AND** an error message displays ‘Could not book service - Worker unavailable”’  Criterion v:  **Given** that all of Criterion ii is successful  **When** the customer can click on the “choose service again” icon  **AND** the time slot that they have chosen last time is unavailable  **AND** an error message displays ‘Could not book service - Time slot unavailable”’ | | |

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| **Story #8** |  | **Priority** | Critical |
| **Effort** | 8 |
| As a | As a, customer | | |
| I want | View available days/times, services and worker who is providing service | | |
| So that | I can choose what suits me | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** the customer is registered  **AND** the customer is logged in  **AND** the customer clicks on the services page  **WHEN**  they can view available days/times, services and worker who is providing service  **THEN** I the customer can choose what suits them best  Criterion ii:  **Given** the customer is registered  **AND** the customer is on the home page  **AND** the customer clicks on the services page  **AND**  they choose a worker who isn’t available to provide service on a specific day  **THEN** the system will display “Worker not available on this day,please choose an available day”  Criterion iii:  **Given** the customer is registered  **AND** the customer is on the home page  **AND** the customer clicks on the services page  **AND**  they choose a service that isn’t available to provide service on a specific day  **THEN** the system will display “Service not available on this day ,please choose an available day” | | |

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| **Story #9** | Administrator sign up page | **Priority** | Low |
| **Effort** | 5 |
| As a | Admin user (business owner) | | |
| I want | sign up | | |
| So that | my business can have an online booking system | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** the administrator is on the sign up page  **And** the administrator is not registered  **When** customer fills out the registration form completely  **And** presses the register button  **Then** create an account  Criterion ii:  **Given** the administrator is on the sign up page  **And** the user has authorization to become an administrator  **When** the user form has filled the entire out  **Then** register an account and redirect to the administrator panel  Criterion iii:  **Given** the administrator is on the sign up page  **And** the details form is not entire filled  **When** attempt to submit the form  **Then** prompt new admin to fill empty fields | | |

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| **Story #10** | Administrator login page | **Priority** | Critical |
| **Effort** | 5 |
| As a | Admin user (business owner) | | |
| I want | To login | | |
| So that | I can view bookings, clients and workers. as well as being able to create/edit/delete worker profiles and add/edit time/dates" | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** the business owner is on the login page  **And** the business owner is logged in  **Then** redirect them to manage bookings/clients  Criterion ii:  **Given** a user is on the administrator page  **AND** the user is not already logged in  **When** they are trying to login  **AND** use the correct username and password  **Then** redirect them automatically to the administrator panel  Criterion iii:  **Given** a user is on the login page  **AND** the user is not already logged in  **When** they are trying to login  **And** they user has not filled all login fields  **Then** prompt the user to fill in all login fields before submitting | | |

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| **Story #11** |  | **Priority** | Critical |
| **Effort** | 5 |
| As a | Admin user (business owner) | | |
| I want | To create workers | | |
| So that | I can assign them to customers for a service | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** the business owner is logged in  **When** the business owner tries to create a worker  **And** worker details are all filled out  **Then** create a worker and store it in the database  Criterion ii:  **Given** the user is not logged in as a business owner  **When** the user tries to create a worker  **Then** redirect them to the login page  Criterion iii:  **Given** the business owner is logged in  **When** the business owner tries to create a worker  **AND** the business owner has not completely filled out the form  **Then** prompt user to fully complete details for the worker | | |

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| **Story #12** |  | **Priority** | Critical |
| **Effort** | 5 |
| As a | Admin user (business owner) | | |
| I want | To edit worker | | |
| So that | I can keep information updated | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** the user is not logged in as a business owner  **When** the user tries to create a worker  **Then** redirect them to the login page  Criterion ii:  **Given** the user is logged in as a business owner  **When** business owner tries to edit an existing worker  **And** the worker being edited exists in the database  **Then** update the worker information in the database  Criterion iii:  **Given** the user is logged in as a business owner  **When** the business owner wants to find the worker to edit  **Then** show a list or catalogue of workers to select from | | |

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| **Story #13** | Delete workers | **Priority** | High |
| **Effort** | 3 |
| As a | Admin user (business owner) | | |
| I want | delete workers | | |
| So that | I can remove redundant workers | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** I am a Admin user and the account exists  **When** I login with the correct username and password  **Then** I am able to access the system, with special admin privileges that allows me to delete workers  Criterion ii:  **Given** that the user is logged in as an Admin user  **When** I click on the ‘worker information’ page  **Then** I have the option to delete the user given that it is valid  Criterion iii:  **Given** that all of Criterion ii is successful  **When** I click on the delete worker button  **Then** I will be prompted to confirm this decision via two buttons ‘confirm’ or ‘cancel’  Criterion iv:  **Given** that all of Criterion iii is successful  **When** I click on the ‘confirm’ button  **Then** the user is deleted from the datastore  Criterion v:  **Given** that all of Criterion iii is successful  **When** I click on the ‘cancel’ button  **Then** the user is not deleted from the datastore  Criterion iv:  **Given** that all of Criterion iii is successful  **When** I click on the ‘confirm’ button **AND** the user does not exist in the datastore  **Then** the user is not deleted and an error message displays ‘the user does not exist’  Criterion iv:  **Given** that all of Criterion iii is successful  **When** I click on the ‘confirm’ button **AND** there is an error connecting to the datastore  **Then** the user is not deleted and an error message displays ‘the datastore is not connected’ | | |

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| **Story #14** | Add working time/dates | **Priority** | Medium |
| **Effort** | 8 |
| As a | Admin user (business owner) | | |
| I want | add working time/dates | | |
| So that | my business shows all available times for clients | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** I am logged in as a Admin user and the account is valid  **When** I click on ‘working times/dates’ page  **Then** I am able to access the system, with special admin privileges that allows me to add working times and dates to my business  Criterion ii:  **Given** I am logged in as an admin and on the ‘working times/dates’ page  **When** I click the button ‘add working times/dates’  **Then** I have the option to add working times/dates given that it is valid  Criterion iii:  **Given** that Criterion ii is successful  **When** I enter a valid working time/date  **Then** The working time is displayed for my business  Criterion iv:  **Given** that Criterion ii is successful  **When** I enter a non valid working time/date  **Then** The working time is not displayed for my business and the error message displays ‘not a valid working time/date’ | | |

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| **Story #15** | Edit working time/dates | **Priority** | Medium |
| **Effort** | 8 |
| As a | Admin user (business owner) | | |
| I want | edit working time/dates | | |
| So that | my business displays the most UpToDate information | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** I am logged in as a Admin user and the account is valid  **When** I click on ‘working times/dates’ page  **Then** I am able to access the system, with special admin privileges that allows me to edit working times and dates to my business  Criterion ii:  **Given** I am logged in as an admin and on the ‘working times/dates’ page  **When** I click the button ‘edit working times/dates’  **Then** I have the option to edit working times/dates given that it is valid  Criterion iii:  **Given** that Criterion ii is successful  **When** I enter a valid working time/date  **Then** The working time is updated and displayed for my business  Criterion iv:  **Given** that Criterion ii is successful  **When** I enter a non valid working time/date  **Then** The working time is not updated for my business and the error message displays ‘not a valid working time/date’  Criterion v:  **Given** that Criterion ii is successful  **When** I do not enter any working time/date  **Then** The working time is not updated for my business and the error message displays ‘did not enter working time/date’ | | |

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| **Story #16** | View past bookings | **Priority** | Low |
| **Effort** | 5 |
| As a | Admin user (business owner) | | |
| I want | view past bookings | | |
| So that | my business can learn from the data analytics, legal reasons, or unhappy customers | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** the user is logged in as an Admin and is valid  **When** I click on the page 'view past bookings’  **Then** I am able to access the system, with special admin privileges that allows me to view past bookings  Criterion ii:  **Given**  **When**  **Then**  Criterion iii:  **Given**  **When**  **Then** | | |

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| **Story #17** | Viewing Past Bookings | **Priority** | Critical |
| **Effort** | 5 |
| As a | Admin | | |
| I want | View new bookings | | |
| So that | My businesses can plan for future services | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** : I am a logged in user and am on the dashboard screen  **When** : I click on the bookings tab  **Then** : I see pending bookings are available  Criterion ii:  **Given**  **When**  **Then**  Criterion iii:  **Given**  **When**  **Then** | | |

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| **Story #18** | View worker availability | **Priority** | High |
| **Effort** | 5 |
| As a | Admin user | | |
| I want | View worker availability | | |
| So that | I can schedule jobs accordingly | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** : I am a logged in user and am on the dashboard screen  **When** : I click on the worker availability tab  **Then** : I see when workers are avaliable  Criterion ii:  **Given**  **When**  **Then**  Criterion iii:  **Given**  **When**  **Then** | | |

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| **Story #19** | .Login | **Priority** | High |
| **Effort** | 5 |
| As a | Worker | | |
| I want | To login | | |
| So that | View booking for jobs i've been allocated | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** : I am a logged in user and am on the dashboard screen  **When** : I click on the jobs tab  **Then** : I see pending jobs  Criterion ii:  **Given**  **When**  **Then**  Criterion iii:  **Given**  **When**  **Then** | | |

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| **Story #20** | View working hours/days | **Priority** | Medium |
| **Effort** | 3 |
| As a | Worker | | |
| I want | To see my working hours/days | | |
| So that | I can prepare for when I have work | | |
|  |  | | |
| Acceptance criteria | Criterion i:  **Given** : I am a logged in user and am on the dashboard screen  **When** : I click on the scheduling tab  **Then** : I see my work schedule  Criterion ii:  **Given**  **When**  **Then**  Criterion iii:  **Given**  **When**  **Then** | | |